



Homeland
Security

June 28, 2019

SENT VIA E-MAIL TO: 76069-38162872@requests.muckrock.com

J Ader
MuckRockNews
DEPT MR 76069
411A Highland Ave
Somerville, MA 02144-2516

Re: **2019-HQFO-00931**

Dear Mr./ Mrs. Ader:

This letter acknowledges receipt of your June 26, 2019, Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS), for all records, as well as, documentation on products or agreements from/with Cisco Systems, Inc. (<https://www.cisco.com/>), including, but not limited to, the following: Purchase Orders, Current and previous contracts with Cisco Systems, Requests for Proposals, Memorandum(s) of Understanding, any privacy impact assessments, any instructional materials or presentations, use policies and standard operating procedures, usage policies, and any informal agreements that reference "Cisco Systems" or otherwise guide its use or the relationship between this agency and the provider or developer of the software/ hardware. This office received your request on June 27, 2019.

Due to the increasing number of FOIA requests received by this office, we may encounter some delay in processing your request. Consistent with 6 C.F.R. Part 5 § 5.5(a) of the DHS FOIA regulations, the Department processes FOIA requests according to their order of receipt. Although DHS' goal is to respond within 20 business days of receipt of your request, FOIA does permit a 10-day extension of this time period in certain circumstances pursuant to 6 C.F.R. Part 5 § 5.5(c). As your request seeks documents that will require a thorough and wide-ranging search, DHS will invoke a 10-day extension for your request pursuant to 6 C.F.R. Part 5 § 5.5(c). If you would like to narrow the scope of your request, please contact our office. We will make every effort to comply with your request in a timely manner.

Provisions of the FOIA allow us to recover part of the cost of complying with your request. We shall charge you for records in accordance with the DHS FOIA regulations as they apply to non-commercial requesters. As a non-commercial requester, you will be charged 10 cents per page for duplication; the first 100 pages are free, as are the first two hours of search time, after which you will pay the per quarter-hour rate (\$4.00 for clerical personnel, \$7.00 for professional personnel, \$10.25 for managerial personnel) of the searcher. We will construe the submission of

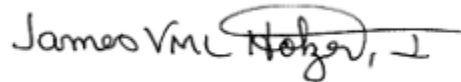
your request as an agreement to pay up to \$25.00. This office will contact you before accruing any further fees.

We have queried the appropriate component(s) of DHS for responsive records. If any responsive records are located, they will be reviewed for determination of releasability. Please be assured that one of the analysts in our office will respond to your request as expeditiously as possible. We appreciate your patience as we proceed with your request.

Your request has been assigned reference number **2019-HQFO-00931**. Please refer to this identifier in any future correspondence. The status of your FOIA request is now available online and can be accessed at: <https://www.dhs.gov/foia-status>, by using this FOIA request number. Status information is updated daily.

If you have any questions, or would like to discuss this matter, please feel free to contact this office at 1-866-431-0486 or 202-343-1743.

Sincerely,

A handwritten signature in black ink that reads "James VML Holzer, J." The signature is written in a cursive style with a large, stylized "H" and a small "J" at the end.

James Holzer
Deputy Chief FOIA Officer